



Customer Satisfaction Survey

Voss Manufacturing strives to embrace continuous improvement in every aspect of our business and relationships. Your feedback is greatly appreciated and will be used to evaluate opportunities for improvement.

Completed by: _____ Date: _____

Company represented: _____

Satisfactory Range: 1 to 10 with 10 being the best.

- Product quality meets expectation.
- On time delivery.
- Value of service compared to similar suppliers.
- Customer service is responsive, timely and accurate.
- Voss personnel are knowledgeable.
- Voss technical capability and variety of services.
- Accuracy and completeness of paperwork.
- Appropriate packaging, handling and labeling.
- Ease of doing business.
- Voss is an extension of our business.

Additional comments:
